

FAQs

Postability joins Mastercam

In Mastercam, Postability has found a company which shares many of its goals, values, but above all, a passion for manufacturing. The opportunity to continue to offer products and services that enhance customer productivity, profitability, and sustainability at a larger scale is possible with this acquisition.

What does this mean regarding my support?

Customer service and support have always been top priorities at Postability and will continue to be a top priority with Mastercam.

Who do I reach out to for support?

At this time, you will continue to work with your current point of contact for support. If you currently work with Postability for support calls, please continue to work with that team for your support. If you currently work with Mastercam for support calls, please continue to work with that team for your support.

If I need to buy another post, do I go through Mastercam or Postability?

At this time, you will continue to work with your current point of contact at Postability. If processes change, we will be sure to communicate with you in a timely manner.

Will my invoicing be different?

At this time, we will continue business as usual. If processes change, we will communicate with you in a timely manner.

Do I need to work with someone within Mastercam? Does my point of contact change?

At this time, you will continue to work with your current point of contact at Postability to ensure that your customer experience continues to be uninterrupted.

Does this change the terms of my agreement with Postability?

Your current relationship with Postability will remain the same and the terms of any agreement will remain the same.

Will Postability posts be free since Mastercam has free posts?

All posts are different. Please reach out to your point of contact at Postability for more information regarding this.